



Systems Administrator

ScreenScape Networks Inc. (“ScreenScape”) makes software that helps businesses connect and control screens over the Internet. ScreenScape is seeking a Systems Administrator to join our Operations Team in Charlottetown, Prince Edward Island. If this sounds like you we invite you to bring your talent and great ideas and help us build something special for others.

Role description

Reporting to the Director of Operations, the successful candidate will work alongside our Engineering team to provide technical support and troubleshooting for a number of customer-facing and employee-facing systems.

The Systems Administrator participates in the design and maintenance of cloud services and managing a global network of ScreenScape devices. They collaborate with Product Managers, Software Developer, Quality Assurance Analysts and Customer Success professionals to determine requirements and implement technical solutions.

Responsibilities

Preference will be given to candidates who can demonstrate competency in one or more of the following areas:

- Application Release Management and coordination of activities with internal/external stakeholders
- Work with Product Management, development, testing, and required teams to deliver high quality solutions within the approved scope, cost and project plan
- Ensure all systems architecture is acceptable to quality levels in accordance with industry best practices
- Ability to conduct research, formulate theoretical root cause, test/verify to confirm theories and develop potential solutions to technical issues
- Adhere to project schedules and budgets
- Adhere to internal/external SLA’s
- Accurate estimation of projects
- Possess excellent documentation skills
- Proven problem solving, customer relationship management and presentation skills
- Collaborate and work in a team environment



- Stay abreast of new technologies to sustain innovation and system deployment and administration efficiencies
- Provide 24-7 on-call support coverage as part of a weekly rotation with other team members

Requirements

Work experience in one or more of these areas would be considered an asset.

- BA/BS in Computer Science or a related field or equivalent experience.
- 3 - 5 years of Production experience with Linux Operating systems (ideally RedHat/CentOS).
- 3 - 5 years of Production experience with Apache Server, Tomcat, MySQL.
- 3 - 5 years of Production experience with Windows based technologies
- 3 - 5 years of Production experience with strong understanding of TCP/IP and DNS.
- 3 - 5 years of Production experience troubleshooting and logs analysis skills
- 3 - 5 years of Production experience with MySQL

Salary and benefits offered for this position to be set commensurate with the number of years of relevant experience possessed by the successful candidate.

An ideal candidate will possess a self-starter attitude and demonstrate an ability to work independently.

About ScreenScape Networks Inc.

ScreenScape Networks is a dynamic young company that requires every member of its team to wear multiple hats and possess a self-starter attitude.

ScreenScape makes software that helps businesses connect and control screens over the Internet. Using a simple plug and play device, ScreenScape customers can turn any screen into a connected digital sign. Once a screen is connected it can be updated, monitored and managed over the Internet using ScreenScape.com.

Brand marketers and retail networks use the technology to publish digital signage content on screens inside their stores. Health clinics, university campuses and other kinds of venues use it to engage and entertain their visitors. It's part of a growing technology arena called place-based media that is rapidly turning TV screens outside the home into location-specific media channels.



ScreenScape is an equal opportunity employer.

Find out more at <http://www.screenscape.com>

To apply submit your resume to jobs@screenscape.com. **Reference “Systems Administrator” in the subject.**